CISCO ™

ABOUT THE CLIENT

Cisco is the worldwide leader in networking for the Internet. Cisco hardware, software and service offerings are used to create the Internet solutions that make these networks possible – giving individuals, companies and countries easy access to information anywhere, at any time. The Cisco name has become synonymous with the Internet, as well as with the productivity improvements that networked business solutions provide.
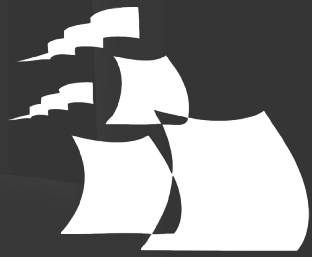
CLIENT SITUATION

Maintaining its position as a dominant player in the marketplace requires that Cisco's internal IT infrastructure — its critical networks, platforms, systems and applications — are continuously aligned with, and effectively able to support, mission-critical operations.

Through a long-term period of growth and acquisitions Cisco had supported a range of legacy systems with duplicate business process. These systems were beginning to create difficulties with flexibility of core business and cost of support/maintenance.

Cisco's Application Foundation Solutions (AFS) development organization is the team responsible for developing and maintaining leading-edge, cohesive internal systems and applications for all business units in order to maximize productivity and performance.

"We rely on The Armada Group to work seamlessly with the rest of our team in order to meet our delivery obligations and our clients' expectations."
-AFS Development Manager at Cisco

CISCO™

ARMADA SOLUTION

The Armada managed services team included 20 software development, systems integration and project management professionals that consistently exceeded contractual service level agreements for this critical Cisco department initiative.

Major Projects completed include:
- Integrated enterprise management solutions to a unified enterprise view
- Delivery of core enterprise architecture components
- Key user interfaces for the Cisco intranet
- Updated functionality for new releases of integral business productivity applications
- Enhancements to enterprise-wide applications to support core business processes
- User-friendly functional and technical documentation for internal applications
- A suite of products designed to reduce the cost of deploying enterprise services and support service because the base platform could not support it

RESULTS

The dedication and determination of Armada to respond quickly and accurately to the Cisco AFS department's IT resource requirements has helped this team meet all its internal SLA's over a 2.5 year period on time and within budget.

ABOUT ARMADA

Armada is an On-Demand Talent Solutions™ firm specializing in Software Development, IT, and Technical Project Management. For over 17 years, Armada has delivered On-Demand Talent Solutions for the world's most innovative companies. Headquartered in Silicon Valley, our highly-trained Talent Consultants can help you solve your toughest hiring challenges, quickly and cost effectively.